

## EPL International - Company Profile

### Thinking Global - Acting Local

EPL International is a dynamic Australian company. We are an International Logistics service provider, with extensive experience in the freight forwarding (NVOCC) and exhibition service industries.

EPL International provides logistics solutions that best suit our client's individual Needs, conducive to future growth and the minimisation of transportation costs. Companies nominate to use EPL to benefit from our unique and personalised Customer care.

We currently operate in all major Australian ports. Our head office is based in Sydney, with representative offices in Adelaide, Melbourne, Brisbane and Perth. Spanning the globe with experienced agents, the EPL Network will work for you.

### Mission Statement

#### OUR PHILOSOPHY: COMMITMENT TO EXCELLENCE

EPL International is committed to continuously improving the quality of service we Provide our customers. We always strive for the most reliable service and aim to Exceed our customer's expectations.

Extensive service experience has allowed us to develop an understanding of each Customer's unique shipping requirements. At EPL International, we believe our services Are about our customers needs - This is an integral part of our philosophy.

EPL's COMMITMENT TO EXCELLENCE AND SUPERIOR SERVICE ENSURE WE STAND OUT WITHIN THE INDUSTRY GLOBALLY.

### Freight Forwarding with a Personalised Touch

Our dynamic, experienced and friendly staff are ready to help you with any enquiry. Whether your shipment moves by air or ocean, we'll walk the extra mile to ensure it gets there with care and on time.

**Our helpful staff will...**

- ➔ Provide exceptional service
- ➔ Expedite your shipments
- ➔ Respond immediately to your needs
- ➔ Offer the most cost effective method for your shipment needs.
- ➔ Solve your shipping dilemmas
- ➔ Handle cargo - From the most simple to the most unique; from standard To the most specialised
- ➔ Be accountable for constantly providing the most reliable service

We pride ourselves on providing outstanding customer service, which separates us from the competition.

### Automated and On-Line Reporting and Tracking Systems

Our advanced IT Infrastructure allows us to assist you in managing your Reporting and purchase order management requirements electronically.

Features include:

- ➔ Industry software – EDI Enterprise
- ➔ Customised shipment and trade analysis reports
- ➔ Purchase order tracking from door to door
- ➔ Latest shipment status available 24/7
- ➔ Point-to-point shipment tracking
- ➔ Record of shipping documentation
- ➔ Landed costing analysis
- ➔ Electronic invoices
- ➔ Customised management reports

## EPL International Services

As a total logistics provider we offer integrated logistics services, including Import and Exports via Air and Ocean, Customs Brokerage, Third Party Shipments, Projects and Tracking from door to door. We prioritise time Management and communication to our clients. Personalised service and minimising transportation costs are core to our Customer satisfaction.

### Import and Export: Air and Ocean

From your overseas supplier to your warehouse, EPL is there to offer a variety of Services to immediately respond to your needs. Whether it is International Air and, or Ocean Transportation, Customs Brokerage or Insurance; EPL has the experience, global network and a professional team, to provide you with the very best service customised to your needs. We specialise in Air and Ocean Trade Lanes between Australia, New Zealand, Israel, Latin America and Asia. However, rest assured we can service any other trade zone you require with the same level of service.

### International Exhibitions and Projects

EPL International offers comprehensive logistics services for special projects. We also have a specialised department for International Exhibitions & Trade Shows. We ensure your exhibition cargo will be picked up from your warehouse and delivered on time at your exhibition stand. Professional service and personal attention before, during and after the exhibition is carried out by our dedicated team. Our experience, commitment and competitive pricing combine to make EPL a market leader in Exhibition Services.

### Purchasing Order Management

PO management is an integral part of supply chain management. EPL is involved In the complete process, from receiving your initial purchase order, to handling Its shipment to your warehouse - whether your are a large retail company or a Small business.

### Drop Shipment

EPL will organise drop shipment from your supplier overseas to your final customer at any destination. This process will minimise your transportation costs and efficiently deliver your Order with care, packaged to your requirements for your customer. We will service your customer as if it was our own and we will maintain your service integrity.

### N.V.O.C.C

With agents in many different countries, the EPL Network is a global NVOCC (Non-Vessel Operating Common Carrier). This certification empowers EPL to Act as a shipping line and consolidator, offering wholesale rates not achievable By others - we issue our own Bill of Lading for the service we provide. EPL has built up a dominant market position, thanks to its highly regarded Reputation for service. A large number of companies make EPL International their Nominated service provider

Should you require any further information or assistance, please do not hesitate to contact us at any time and feel free to visit our worldwide internet website at: [www.eplint.com](http://www.eplint.com) .

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