

Product Datasheet



MaxBill

Customer Care and Billing (CC&B) for multiple play communications and utilities service providers worldwide

MaxBill Advantages

Multiple Play – MaxBill enables service providers to take advantage of all revenue generating opportunities and provide multiple products from a single platform.

Rapid Deployment – the modular baselines and preconfigured packages allow the MaxBill product suite to be quickly deployed to replace legacy systems, merge multiple business lines or add new products.

Robust and Mature – a consistent investment in R&D over the past twelve years has resulted in a robust and mature CC&B product suite capable of supporting the complex CC&B needs of any service provider.

Project Experience – MaxBill has been deployed at over 50 complex CC&B solutions for Tier 1-3 fixed line, ISP, mobile, cable TV and utilities service providers worldwide.

Independence – MaxBill includes a software development kit (SDK) empowering users and system integrators to independently configure and adjust the system during ongoing operations, which significantly reduces the overall cost of ownership.

Innovative technologies and competitive markets are motivating communications and utilities service providers to constantly offer new and improved services. LogNet Group's MaxBill product suite enables service providers to capitalize on the revenue generating opportunities created by new and improved service offerings in order to expand revenue streams, increase competitive advantages and improve customer loyalty.

Comprehensive Solution

The MaxBill product suite combines a scalable billing engine, a service-neutral rating engine, customer-centric CRM and a convergent product catalog. MaxBill is unique in offering a complete solution for multiple play CC&B that is modular, rapidly deployable and cost effective.

Modular Baselines

MaxBill is available in a broad portfolio of preconfigured baselines for multiple services and networks.

- **Fixed Line Telephony** – PSTN, DSL, leased line, data
- **ISP** – Internet services, VoIP, WiMAX
- **Mobile Telephony** – 3G, roaming, VAS, data
- **TV** – CaTV, DTH, IPTV
- **Utilities** – electricity, water, gas, toll roads

These modular baselines enable MaxBill to be quickly and cost effectively delivered to the specific service delivery needs of multiple play service providers.

Standalone Packages

MaxBill is also available in standalone packages for specific operational needs. These preconfigured packages include rating (interconnect, roaming, retail, wholesale), billing and formatting, order management, workforce management, inventory management, trouble ticketing, campaign management and point-of-sale (POS).

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MaxBill Product Suite

The modular and scalable MaxBill product suite supports the processes of customer initiation, order management, customer activation, service provisioning, customer care, usage rating, invoicing, accounts receivable, collections and reporting.



MaxCare is a web-based customer management module that centrally manages customer information and processes the workflow of customer lifecycle events.



MaxRate is a powerful event and usage based rating engine. MaxRate processes complex rating schemes in real-time and supports rating hierarchies for vendor, partner and other third party compensation.



MaxGen is a robust billing and invoicing engine that accurately processes invoices. MaxGen efficiently calculates periodic charges (usage, recurring, one-time, credits) and applies applicable discounts, promotions and taxes.



MaxCatalog enables service providers to define and manage an enterprise catalog of convergent product offerings and packages with advanced pricing and discount schemes.



Flagship Customers

LogNet has extensive experience implementing MaxBill a wide range of complex Tier 1-3 CC&B projects around the world.

Flagship customers using MaxBill include:

- Telekom Austria – fixed line, data
- Telecom Italia – value added services
- Scarlet Telecom – fixed line, IP, MVNO
- Melita – quadruple play (cable TV, Internet, VoIP, GSM)
- ACN – fixed line, value added services
- 013 NetVision – VoIP, international calls, interconnect

The MaxBill product suite has been installed and supported by Accenture, Danet, Atos, Factium and other prominent system integrators.

About LogNet Group

LogNet Group empowers leading service providers worldwide navigate their businesses to greater profits. By providing a range of innovative customer management and billing solutions, LogNet enables service providers to deliver a personalized and profitable customer experience, expand service and product offerings and increase operational efficiency. LogNet's solutions are based on a modular product portfolio that includes billing, rating, product catalog, CRM, self care, e-billing and data analysis. LogNet has designed and deployed over 50 complex customer management and billing solutions for communications, utilities, financial and transportation service providers worldwide. LogNet is headquartered in Israel and has offices and representation across EMEA, APAC and Americas.

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